

Statewide Outcome Overview

1. Re-affirm Commitment to Having all Regions Track the Same Outcomes (& Start Small)
2. Confirm Outcome Areas & Process to Define Outcome Definitions
3. Begin Discussions of Ways of Connecting Pay for Performance (P4P)

Re-Affirm Commitment to All Regions Tracking the Same Outcomes

(& Starting Small)

IACP has proposed the 5-Star Quality program as a philosophical basis for service delivery and program participant outcomes. They have also proposed that all regions require the same outcome measures for all providers of long-term services. Community housing, community employment, somatic care, and community integration are elements of the 5-Star Quality program and service integration.

Confirm Outcome Areas & Process to Define Outcome Definitions

Getting Started – Year 1 (FY16) Activities {Results aggregated by Agency, Region, & State}

- Outcome Measures (Administrative)
 - Direct Support Staff turnover
 - Number of Program Participants Served (regardless of funder)
- Purpose – establish adult program participants per region to begin Regional CEO/Governing Board discussions of proposing a standardized method to implement pay for performance (P4P) incentives.
- Data Collection Sample

ETC Provider Analytics
http://providers.iacs.org

Welcome ... Lorem ipsum dolor sit amet, consectetur adipiscing elit. Proin commodo augue vel bibendum varius. Cras sit amet orci augue. Nulla tellus ante viverra sed fermentum facilisis. viverra sit amet

Provider Name: Vera French

Direct Support Staff between 7/1/2014 and 6/30/2015

left employment

remaining

Persons Served between 7/1/2014 and 6/30/2015

MHDS of East Central Region

Eastern Iowa MHDS

Submit

Clicking the plus icon will add another region drop down option

- Assumptions

- Focus on the values; the outcomes will come
 - Institution is a state of mind ~ individuals are not defined by their disability, rather by the life they live
 - Everyone has the right to live a meaningful life in the community
 - Best-practice philosophies offer tools to support individuals
 - Collaborate ~ Collaborate ~ Collaborate; solicit stakeholder input
 - Trust but verify data; data integrity is the foundation of the evaluation process
- Outcome Measures (Program Participant Results/ROI)
 - **Community Housing**
 - Value –Individuals with disabilities can be supported to live in their community regardless of barriers and challenges.
 - Measure - % of adults successfully living in the community in safe, affordable, accessible and acceptable housing
 - Criteria Definition
 - Safety - A living environment meets safety expectations if all of the following are met [or if an intervention is addressed in the individual's plan/action to resolve the situation has been taken]:
 - ✓ the living environment is free of any kind of abuse (emotional, physical, verbal, sexual, & domestic violence) and neglect,
 - ✓ the living environment has safety equipment (working smoke detectors),
 - ✓ the living environment is kept free of health risks,
 - ✓ there is no evidence of illegal activity (selling/using drugs, prostitution) in the individual's own apartment or living environment, and
 - ✓ the individual knows what to do in case of an emergency (fire, illness, injury, severe weather) [or has 24-hour support/equivalent].
 - ✓ If the environment has any kind of neglect or abuse (emotional, physical, verbal, sexual, or domestic violence) then the environment is unsafe.
 - Affordability –
 - ✓ No more than 40% of the individual's income is spent on total housing needs (persons receiving rent subsidy and living in host homes meet criteria; cost of rent and utilities do not exceed 40%). Income sources include Employment Wages, Public Assistance, Social Security, SSI, SSDI, VA Benefits, Railroad Pension, Child Support, Dividends.
 - ✓ ICFs and RCFs are exempt.
 - ✓ If more than 40% of the individual's income is spent on total housing needs; then
 - Current housing unit/property would need to accept Section 8, the individual would need to move, or no longer be eligible for rent subsidy and
 - The individual is able to also pay bills to ensure their basic needs are met.
 - Accessibility – When needed, a living environment meets the individual's accessibility expectations [or has 24-hour equivalent] if:
 - ✓ The living environment allows for freedom of movement (i.e. no narrow doorways),
 - ✓ The living environment supports communication (i.e. TDD), and

- ✓ The living environment supports community involvement (i.e. being able to reach job and frequently accessed community locations without use of paratransit/cabs). [If an individual uses paratransit/cabs based on individual need is appropriate, use of paratransit/cabs based on location is not]
 - Acceptability –
 - ✓ The individual (rather than guardian) chooses where to live and with whom.
 - ✓ There may be a number of parameters (i.e. past decisions, earned income) which may limit individuals' choices, but the environment should be acceptable at the point in time when choices are presented.
 - ✓ Individuals with guardians should participate and give input into their living environment to the greatest extent possible.
 - Data Entry Events - Change Based (event is valid until a new one is entered)
 - Meets Criteria (safe, affordable, accessible, acceptable)
 - Doesn't Meet Criteria (not safe, affordable, accessible, or acceptable)
 - Unstable Housing (individual moves frequently during the month, documentation is exempt & is considered not meeting criteria)
 - Homeless (nights spent on the street or in a homeless shelter)
- **Community Employment**
 - Value – Individuals with disabilities can and should work.
 - Measure -% of employable adults working 5 or more hours a week at or above minimum wage
 - Criteria Definition
 - Employable –
 - ✓ An individual between 18 and 64 years old with a level of support between 1 and 4.
 - Not in Labor Force –
 - ✓ Individuals between 18 and 64 and supported at levels 5 and 6.
 - ✓ Individuals involved in an ongoing recognized training program (secondary school, GED, or post-secondary school).
 - ✓ Individuals accessing service coordination for general assistance only.
 - ✓ Individuals 65 or older choosing not to work.
 - Unemployed –
 - ✓ Individual is not engaged in employment.
 - ✓ Individual did not work during the specified reporting week.
 - Reporting Week
 - ✓ Wage & hours are gathered based on actual hours and wages earned during 4 specific weeks during the fiscal year.
 - FY16 Q1 (7/1/15 -9/30/15) = 8/2/15
 - FY16 Q2 (10/01/15-12/31/15) = 10/18/15
 - FY16 Q3 (1/1/16-3/31/16) = 1/24/16
 - FY16 Q4 (4/1/16-6/30/16) = 4/24/16
 - Data Entry (Captured Quarterly Through Reporting Weeks)
 - Not in Labor Force
 - Enter Reporting Week, Hours Worked, & Wages/Hour to calculate

- ✓ Employed 5+ hours per week & earning at least minimum wage
 - ✓ Employed Doesn't Meet Criteria (works <5 hours/week or doesn't earn minimum wage)
 - Unemployed

- **Somatic Care**
 - Value – Individuals with disabilities should be connected to primary care and have annual screenings for physical causes which may be typically attributed to mental health symptoms.
 - Measure - % of adults having an annual physical/involvement with ongoing physical care
 - Criteria Definition
 - Annual Physical –
 - ✓ Individual received an annual physical between 7/1 & 6/30
 - Somatic Care –
 - ✓ Individual visited their primary care physician or a walk-in clinic (no Emergency Room visits)
 - ✓ Ongoing appointments with physical health care doctors
 - Exempt –
 - ✓ Individuals beginning services in May or June.
 - Data Entry (Captured Annually)
 - Physical
 - Somatic Care
 - Exempt (May/June Enrollment)

- **Community Integration**
 - Value – Individuals with disabilities should drive their participation in their communities.
 - Measure - % of adults participating to the life of the community
 - Criteria Definition
 - Community Activity Types
 - ✓ Spiritual Activities (i.e. church)
 - ✓ Civic (i.e. local politics & volunteerism)
 - ✓ Cultural (i.e. community events, clubs, classes)
 - Community-Based (5 Star Framework)
 - ✓ Is the activity community-based and not sponsored by a provider agency?
 - ✓ Is the activity person-directed?
 - ✓ Is the activity integrated?
 - Data Entry (Captured Annually)
 - Community Related Activity (3 times in 1 area/year)
 - Exempt(May/June Enrollment)