

Medicaid funded Home and Community Based Services (HCBS) Transportation Services and Supports and Nonemergency Medical Transportation (NEMT)

HCBS Transportation	Definition	Reimbursement	Billing	
HCBS Waiver Transportation (BI, Elderly, ID and PD Waivers)	Transportation services may be provided for members: <ul style="list-style-type: none"> ◆ To conduct business errands and essential shopping, ◆ To travel to and from work or day programs (BI, ID, and PD), or ◆ To reduce social isolation 	Per trip or Per mile. Providers are paid at their NEMT contracted rate or the providers rate not to exceed the upper rate limit for the member's MHDS Region. Fee schedule posted on the IME Fee Schedule website The provider and units of service are documented in the member's service plan.	Claims and supporting documentation is submitted to the IME, the MCO or NEMT broker for reimbursement.	
HCBS Consumer Directed Attendant Care (CDAC) service (AIDS/HIV, BI, Elderly, Health and Disability, Intellectual Disability, Physical Disability Waivers)	May include transportation for going to and from place of employment and job-related tasks while the member is on the job site. Transportation for the member and assistance with understanding or performing the essential job functions are not included. Using transportation essential to the health and welfare of the member, may include transportation to medical appointments but not the cost of	15 minute unit. Providers are reimbursed at their 15 min rate for CDAC in accordance with the CDAC Agreement. The provider and units of service are documented in the member's service plan.	CDAC Service logs are submitted to the IME or MCO for reimbursement	

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	<p>transportation for the member or the provider</p> <p>CDAC service providers may provide staff support to attend appointments; however the cost of transportation to medical appointments cannot be included the service rate</p>			
HCBS Supported Community Living (BI and ID Waivers)	<p>Transportation services are activities and expenditures designed to assist the member to travel from one place to another to obtain services or carry out life's activities. Transportation cannot include costs to provide transportation to and from medical appointments.</p> <p>Supported Community Living (SCL) providers may provide staff support to attend appointments; however the cost of transportation to medical appointments cannot be included the service rate</p>	<p>The cost of transportation provided as a component of SCL is included in the providers daily or 15 min unit SCL rate.</p>	<p>Claims are submitted to the IME Or MCO for reimbursement of SCL services delivered</p>	
HCBS Home Based Habilitation (HBH)	<p>Transportation services are activities and expenditures designed to assist the member to travel</p>	<p>The cost of transportation provided during the course of Home Based</p>	<p>Claims are submitted to the IME Or MCO for reimbursement of HBH services</p>	

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	<p>from one place to another to obtain services or carry out life's activities. Transportation cannot include transportation to and from day programs and cannot include costs to provide transportation to and from medical appointments.</p> <p>Home-Based-Habilitation service providers may provide staff support to attend appointments; however the cost of transportation to medical appointments cannot be included the service rate</p>	<p>Habilitation services is included in the Tier Payment for the Home Based Habilitation service.</p>	<p>delivered</p>	
HCBS Supported Employment (SE)	<p>The service includes transportation of the member to and from work. Community transportation options (such as driving oneself, carpools, public transportation, being transported by co-workers, families, volunteers, etc.) shall be attempted before the service provider provides transportation.</p>	<p>The cost of transportation provided during the course of Supported Employment services is included in the reimbursement for Supported Employment services.</p>	<p>Claims are submitted to the IME Or MCO for reimbursement for SE services delivered</p>	
Nonemergency Medical Transportation (NEMT)	<p>The most economical transportation appropriate to the needs of the member, provided to</p>	<p>Reimbursement is paid at the NEMT provider's negotiated contracted rat.</p>	<p>Claims and supporting documentation are submitted to the NEMT broker for</p>	

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	<p>members eligible for nonemergency transportation when those members need transportation to providers enrolled in the Iowa Medicaid program for the receipt of goods or services covered by the Iowa Medicaid program. Consistent with the member's needs and subject to the limitations and restrictions set forth in this rule, subject to the advance approval of the broker, such transportation may include:</p> <ol style="list-style-type: none"> 1. Mileage reimbursement to the member, if the member is the driver. 2. Mileage reimbursement to a volunteer or other responsible person, if the volunteer or other responsible person is the driver. 3. Taxi service, 4. Public transportation when public transportation is reasonably available and the member's condition does not preclude its use. 	<p>Mileage reimbursement is paid at the NEMT provider's per mile rate.</p> <p>Food and Lodging is reimbursed at the state employee reimbursement rates pursuant to Iowa Admin. Code 11 – 41.6 and when supported by detailed receipts</p>	<p>reimbursement</p>	
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	<ol style="list-style-type: none"> 5. Wheelchair and stretcher vans. 6. Airfare costs when the most appropriate mode of transport is by air, based on the member's medical condition. 7. Reimbursement for costs of members' meals necessary during periods of transportation and medical treatment. 8. Reimbursement of lodging expenses incurred by members during periods of transportation and medical treatment. 9. Reimbursement of car rental costs incurred by members during periods of transportation and medical treatment. 10. Reimbursement of a medically necessary escort's travel expenses when an escort is required because of the member's needs. 			
Emergency Medical Transportation Ambulance Services	Payment will be approved for ambulance service if it is required by the	Providers are reimbursed at the prate negotiated between the	Emergency situations do not require prior authorization.	

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	<p>recipient's condition and the recipient is transported to the nearest hospital with appropriate facilities or to one in the same locality, from one hospital to another, to the patient's home or to a nursing facility. Payment for ambulance service to the nearest hospital for outpatient service will be approved only for emergency treatment. Ambulance service must be medically necessary and not merely for the convenience of the patient.</p> <p>"Emergency" means a situation for which no approved individual program plan exists that, if not addressed, may result in injury or harm to the member or to other persons or in significant amounts of Property damage.</p>	<p>provider and the MCO or at the Medicare fee schedule.</p>		
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NEMT Number to Call for Provider Questions	Amerigroup Iowa	AmeriHealth Caritas Iowa	United Healthcare Plan of the River Valley	Iowa Medicaid Enterprise Fee For Service (FFS)
	Amerigroup Provider Services 1-866-277-8962	AmeriHealth Provider Services 1-844-411-0579	United Healthcare Plan of the River Valley	IME Provider Services 1-800-338-7909 515-256-4609 (Des Moines area)
NEMT Numbers to call for Prior Authorization	LogistiCare Call 1-844-544-1389 to request a reservation.	Access2Care Call 1-855-346-9760 to request a reservation; 1-855-212-2213 for ride assistance	United Healthcare Provider Services 1-888-650-3462 or MTM Provider Services 1-877-892-3997	TMS Management Group, Inc. call 1- 866-572-7662 TMS Website: http://www.tmsmanagementgroup.com/tmsmanagementgroup/index.php/iowa-medicaid-net-program/
HCBS Number to Call for Provider Questions	For Amerigroup: 1-855-789-7989 or IAProviderQuestions@amerigroup.com	AmeriHealth Provider Services 1-844-411-0579	Medical Transportation Management (MTM), call 1-877-892-3997 to request a reservation.	IME Provider Services 1-800-338-7909 515-256-4609 (Des Moines area)
HCBS Transportation Numbers to call for Prior Authorization	Logisticare 1-866-277-8962, prompt 2	Call A2C at 1-855-346-9760 to make a reservation; 1-855-212-2213 for ride assistance. 7:30 a.m. to 6:00 p.m. CST Monday through Friday	MTM Provider Services 1-877-892-3997 for HCBS transportation-only providers UnitedHealthcare Provider Services 1-888-650-3462 for HCBS providers offering HCBS services in addition to transportation	FFS HCBS Waiver Transportation does not require prior authorization. The authorization occurs when the Case Manager completes the service plan and the service plan approval process in the Individualized Services Information System (ISIS)

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