



November 10, 2009

Dear IACP Member:

*After looking over the many accomplishments of the past twelve months, I wholeheartedly believe that this was another outstanding year for our association. These are difficult times for providers and we are certainly faced with a number of challenges. As we look ahead towards the upcoming legislative session, your membership and your involvement is critical to our continued success. Listed below is a sampling of just a few of our recent accomplishments during this past year:*

- \* Successfully lobbied for a reduction in state mandated across-the-board budget cuts
- \* Provided continued member access to a Medicaid and Documentation consultant (*Jim Aberg*)
- \* Worked closely with DIA to revise Dependent Adult Abuse rules
- \* Worked closely with IME to revise HCBS incident reporting rules
- \* Offered 12 trainings to members on service documentation
- \* Provided no-cost member access to legal consultation for general questions (*Gary Jones*)
- \* Actively involved in legislative work groups as named representatives for MH/DD funding system, HCBS waiver slot move to statewide management, Direct Care Worker Advisory Council
- \* Engaged our members in a discussion of the pros and cons of electronic documentation and worked with various software vendors to help secure better deals for our members
- \* Utilized the DPH Brain Injury Contract to provide regional training & resources to providers
- \* Offered our sixth consecutive year of the IACP Leadership Institute to a total of 33 individuals
- \* Became members of four national associations – **ANCOR**, **NCCBH**, **ACCSES**, and **NABIS**

*Our members are able to take full advantage of a number of outstanding benefits such as the IACP Weekly Bulletin, the Annual Convention & Trade Show every April, the Monthly Advisory meetings in Johnston, our Annual Leadership Institute, special offers on office supplies, workers' compensation insurance, and complete access to our popular website, [www.iowaproviders.org](http://www.iowaproviders.org).*

*The support and involvement of our membership this past year has been absolutely outstanding! Working together we've presented a united front representing the interests of our Iowa Providers. Now, I would invite you to reaffirm your commitment, by renewing your membership for 2010.*

*I expect the year ahead to be filled with tough challenges and memorable experiences. Please join me in the task at hand. Together, we will continue to enrich the lives of the people we serve.*

Sincerely,

Shelly Chandler  
Executive Director